

IT Infrastructure Services

LOCAL SOLUTIONS, WORLDWIDE



AG Research is a highly skilled company that services many facets of the IT world. We service clients that have as little as two or three computers to networks of thousands of computers. We manage, design and build large and small networks and host, manage, setup and install servers at clients sites, as well as in our own climate controlled server farm that has its own power generator and fiber optic network connection. We also design, install and handle storage management and complete backup systems for all size requirements, from a couple of gigabits to several terabits.

In addition to our high end work, we also cover the basics, from virus and spyware removal to hardware replacement, as well as day to day maintenance of office equipment such as printer repairs. Because of our province wide coverage, we are able to provide onsite and remote support to our clients giving them the peace of mind that assistance is not far away.

Outstanding client service is AG's chief operating principle. AG Research is a Microsoft Certified Silver Competency Partner, Oracle Partner (Oracle Spatial), HP Authorized Sales and Service Partner, an Apple Authorized Reseller, and Autodesk Development Network Partner that employs systems analysts, programmers, engineers, computer systems specialists, and other technicians.

Technical expertise is balanced by financial and managerial experience. All this is provided by our IT staff consisting of over 35 people; more than 15 are field technicians with certifications including:

- MCSE + Security
- MCSA + Security
- MCP
- MCITP
- SCNS
- CCNA
- CAN
- DCSE
- CompTIA A+, Security+, Server+, Network+
- HP APS, HP AIS
- CJ|EH
- ITIL Foundation

Services Available

Hardware

Certified provider and reseller of HP & Apple hardware to meet client specific needs

Hosting

Data housing, storage, and maintenance; while providing fast internet connection on fibre-optic lines

Managed Networks

Saves time and money by supporting servers, networks and computers from an offsite location

Microsoft Exchange

Microsoft Exchange Server is a flexible and reliable messaging platform that can lower costs, increase productivity and safeguard your business

Network & IT Solutions

Provides support for partial or complete networks including hardware, software, routers, and servers

Remote Backup

Saves time and money by providing a safe and secure offsite storage location for all important business information

Security Consulting

Complete audit reporting of your business network to ensure a safe and secure working environment

VoIP Integration

Provide a more reliable and robust communication environment while at the same time saving money

About AG Research

AG Research is an industry leader in providing software applications and delivering IT services to meet diverse business needs. We develop mission critical web applications integrated as necessary with GIS intelligence, IT infrastructure support, hosting and Unified Communications. AG will project manage, design and deliver technically sound and economic solutions to keep you ahead of the curve.